

Duke University

DURHAM
NORTH CAROLINA
27708-6143

DUKE STUDENT GOVERNMENT
BRYAN CENTER 08

BOX 96143
TELEPHONE (919) 684-DUKE

OSAF Survey

1= Strongly Disagree 5=Strongly Agree

OSAF Service

1. OSAF personnel are courteous and helpful.

1 2 3 4 5

2. OSAF personnel are easily able to answer any of my questions.

1 2 3 4 5

3. Working with OSAF personnel has significantly improved the quality of my event planning.

1 2 3 4 5

OSAF Efficiency

1. I find OSAF to be prompt and punctual.

1 2 3 4 5

2. I have never been disappointed with the time it takes to get something done within OSAF.

1 2 3 4 5

OSAF Outreach

1. I am aware of the services OSAF provides.

1 2 3 4 5

2. Information regarding OSAF easy to understand and easily obtainable.

1 2 3 4 5

3. The general student body knows what OSAF does.

1 2 3 4 5

OSAF Spaces

1. OSAF's location is convenient.

1 2 3 4 5

2. It is easy to approach the OSAF office.

1 2 3 4 5

3. OSAF is a good use of the space in the top level of the Bryan Center.

1 2 3 4 5

OSAF Collaboratory

1. I know what the OSAF Collaboratory is.

1 2 3 4 5

2. I have used the OSAF Collaboratory to work on a group project.

1 2 3 4 5

3. I fully understand how to use the OSAF Collaboratory and the technology it offers.

1 2 3 4 5

For Student Group Presidents and Treasurers:

OSAF Orientation

1. My orientation to OSAF was informational and useful.

1 2 3 4 5

2. I am not confused by any of OSAF's policies.

1 2 3 4 5

3. OSAF provides sufficient leadership training for me to be able to effectively lead my group.

1 2 3 4 5

OSAF Efficiency

- 1. OSAF processes requests in a timely manner.

1 2 3 4 5

- 2. My student group has never been hindered in planning an event by the time constraints inherent in some of OSAF’s policies.

1 2 3 4 5

- 3. The time it takes to be reimbursed for an expense is appropriate.

1 2 3 4 5

- 4. Working with OSAF personnel has significantly improved the quality of work and programming my group does.

1 2 3 4 5

OSAF Spaces

- 1. The current OSAF location is an efficient use of that space.

1 2 3 4 5

- 2. It is easy to reserve a room.

1 2 3 4 5

- 3. I am aware of all of the spaces available for my group to use.

1 2 3 4 5

OSAF Outreach

- 1. It is easy to become aware of new happenings in OSAF.

1 2 3 4 5

- 4. I OSAF’s email updates informative and useful.

1 2 3 4 5

OSAF People

1. OSAF personnel are courteous and helpful.

1 2 3 4 5

2. OSAF personnel are easily able to answer any of my questions.

1 2 3 4 5

My interactions with the following people have been useful and helpful. I have found them to be knowledgeable and courteous, and the help they have provided has been instrumental to my student group. They have processed my requests in a timely manner.

Carol Haenel

1 2 3 4 5 N/A

Deborah Hackney

1 2 3 4 5 N/A

Tony Bumphus

1 2 3 4 5 N/A

Angie Bowes

1 2 3 4 5 N/A

BB Bass-Beatty

1 2 3 4 5 N/A

Marissa Weiss

1 2 3 4 5 N/A

Melinda Roper

1 2 3 4 5 N/A

Tamia Rashima Jordan

1 2 3 4 5 N/A

Brian Crews

1 2 3 4 5 N/A

Venus Hafler

1 2 3 4 5 N/A

Kyle Fox

1 2 3 4 5 N/A

Lynda Carpenter

1 2 3 4 5 N/A

Rachel Brynczka

1 2 3 4 5 N/A

Jadrien Hill

1 2 3 4 5 N/A

Chris Roby

1 2 3 4 5 N/A

OSAF Collaboratory

4. I know what the OSAF Collaboratory is.

1 2 3 4 5

5. I have used the OSAF Collaboratory to work on a group project.

1 2 3 4 5

6. I fully understand how to use the OSAF Collaboratory and the technology it offers.

1 2 3 4 5

OSAF In General

What is the best thing about OSAF?

What is the worst thing about OSAF?